

## 3.5 Intact SMART Upgrade Request Form

Please Complete form and return to  
[support@infodynamics.com](mailto:support@infodynamics.com)

\*Required fields

Client Contact Information	
Company Name *	
City ST ZIP	
Primary Contact Name	
E-Mail Address	
Phone	
Dealer Contact Information	
Dealer Name *	
Primary Contact Name *	
E-Mail Address *	
Phone	
NFR Licenses in use *	___ # of Licenses
Used InHouse *	Yes No (if Yes, please complete full form for In house usage)

Current Intact SMART LIVE Environment	
	Choose Version that Applies
Active on Support?	Yes No (must be current to be eligible for upgrade)
Current Intact SMART Server Version *	3.1 3.2 3.3 3.4 Other _____
InZone Usage *	_____% of total documents entered in to Intact SMART
Do you 'Retrieve' Data?	Please describe data source: _____
Who will perform Upgrade?	Client Dealer InfoDynamics, Inc (fees apply)
Request for Training?	Yes No From: Dealer InfoDynamics, Inc (fees apply)
Desired Upgrade Date	_____ (must be at least 2 weeks in advance)
InfoDynamics Products Utilized	
Intact SMART	___ # of Licenses ___ # of Power Users
Work SMART	
Active Directory Sync	
Web SMART	___ # of Licenses
Infusion	___ # of Licenses
Other	Please describe: _____
Custom work	Please describe: _____

**InfoDynamics MFP Integration Utilized**

Sharp OSA	___ # of Licenses
Lexmark eSF	___ # of Licenses
Canon MEAP	___ # of Licenses
Other	Please describe: _____

**InfoDynamics Books SMART Accounting Interfaces Utilized**

	Highlight Version that Applies				Other _____
	2007	2008	2009	2010	
QuickBooks					Other _____
GP	9	10	2010 (11)		Other _____
MAS	90	200			Other _____
AX	4	9			Other _____
NAV	5	2009			Other _____
SL	6	7			Other _____
Other	Please describe: _____				

**Special Requests**

Please note any special requirements with this upgrade.

**Requested by**

Name *	
Company Name *	
E-Mail Address	
Date *	

**Our Policy**

Please check InfoDynamics, Inc website for up to date hardware and software requirements.  
[www.infodynamics.com](http://www.infodynamics.com)